# HI2550

# Multiparameter pH/ORP/°C EC/TDS/NaCl Bench Meter





Dear Customer,

Thank you for choosing a Hanna Instruments product.

Please read this instruction manual carefully before using this instrument.

This manual will provide you with the necessary information for correct use of this instrument, as well as a precise idea of its versatility.

If you need additional technical information, do not hesitate to e-mail us at tech@hannainst.com or view our worldwide contact list at www.hannainst.com.

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# PRELIMINARY EXAMINATION

Remove the instrument from the packing material and examine it carefully to make sure that no damage has occurred during shipping. If there is any damage, please contact your local Hanna Instruments Office. Each instrument is supplied with:

 HI1131B Glass-body Combination pH Electrode with 1 m (3.3') Cable

- HI76310 Conductivity / TDS probe
- HI7662 Temperature Probe
- HI76404N Electrode Holder
- pH4.01 & 7.01 Buffer Solutions (20 mL each)
- HI7082 Electrolyte Solution
- 12VDC Power Adapter
- Instruction Manual
- Quick Reference Guide
- Quality Certificate

Note: Save all packing material until you are sure that the instrument functions correctly. All defective items must be returned in the original packing with the supplied accessories.

## GENERAL DESCRIPTION

The **H12550** is a microprocessor based pH, ORP, Conductivity (EC), TDS, NaCl, and Temperature Bench Meter. Relative mV feature is also provided. pH measurements are compensated for temperature effect manually or automatically with the **H17662** temperature probe.

Up to a five-point pH calibration can be performed using seven standard buffers and two custom buffers.

A calibration due alarm can be set to alert the user that too much time has elapsed since the last pH calibration.

Conductivity and TDS features auto-ranging, which automatically selects the scale with the highest resolution. Conductivity measurements are compensated for temperature manually or automatically with a temperature sensor located inside the probe. The temperature coefficient is user selectable. Temperature compensation can be disabled to measure actual conductivity.

The **GLP** feature provides data consistency.

Data can be stored in the meters memory for later retrieval. The meters memory can hold 200 manually logged points and 500 lot logging points. An USB connection ensures communication with a PC.

# FUNCTIONAL DESCRIPTION

Front Panel



Rear Panel



- 1) Liquid Crystal Display (LCD).
- CAL key, to enter and exit calibration mode. RCL key (alternate function), to enter and exit memory recall.
- CFM/GLP key, to confirm calibration selection, different setup values or to display Good Laboratory Practice information.
- 4) ▲°C key, to manually increase temperature value or other parameters. TC key (alternate function), to view temperature coefficient value.
- 5) ▼°C key, to manually decrease temperature value or other parameters. ATC key (alternate function), to select EC temperature compensation mode.
- 6) SETUP key, to enter/exit SETUP mode. LOCK key (alternate function), to freeze current EC range on the LCD.
- RANGE key, to select measurement range (pH, mV, EC), switch to focused data in SETUP or toggle between buffer value and temperature during calibration.

**MODE** key (alternate function) to select mV or Rel mV on mV range or EC, TDS, NaCl on EC range.

- LOG/CLR key, to store a value into memory, to clear pH calibration, or to select to delete log records or lots.
- 9) ALT key, to select alternate function.
- 10) ON/OFF switch.
- 11) Power supply socket.
- 12) USB connector.
- 13) EC electrode connector.
- 14) BNC electrode connector.
- 15) Temperature probe socket.
- 16) Electrode reference socket.

# SPECIFICATIONS

	-2.0 to 16.0 pH
	-2.00 to 16.00 pH
	-2.000 to 16.000 pH
	±999.9 mV (ISE & ORP)
	±2000 mV (ISE & ORP)
	0.00 to 29.99 µS/cm
	30.0 to 299.9 µS/cm
	عبر 300 to 2999 بلS/cm
	3.00 to 29.99 mS/cm
DANCE	30.0 to 200.0 mS/cm
KANGE	up to 500.0 mS/cm uncompensated(*) conductivity
	0.00 to 14.99 ppm
	15.0 to 149.9 ppm
	150 to 1499 ppm
	1.50 to 14.99 g/l
	15.0 to 100.0 g/l
	up to 400.0 g/l uncompensated(*) TDS
	(with 0.80 factor)
	0.0 to 400.0% NaCl
	—20.0 to 120.0 °C (pH, EC range)
	0.1 pH
	0.01 pH
	0.001 pH
	0.1 mV (±1000 mV)
	1 mV (±2000 mV)
	0.01 µS/cm
	0.1 μS/cm
	1 µS/cm
RESOLUTION	0.01 mS/cm
	0.1 mS/cm
	0.01 ppm
	0.1 ppm
	1 ppm
	0.01 g/l
	0.1 g/l
	0.1% NaCl
	0.1 °C

 $^{(\ast)}$  Uncompensated conductivity (or TDS) is the conductivity (or TDS) value without temperature compensation.

	±0.01 pH ±0.002 pH		
	+0.2  mV (+999.9  mV)		
	$\pm 1 \text{ mV} (\pm 2000 \text{ mV})$		
ACCURACY	$\pm 1$ % reading ( $\pm 0.05 \mu$ S/cm or 1 digit.		
@ 20 °C / 68 °F	whichever is greater)		
	$\pm 1$ % of reading ( $\pm 0.03$ ppm or 1 digit.		
	whichever is greater)		
	$\pm 1\%$ of reading		
	±0.4 °C (excluding probe error)		
Rel mV offset range	±2000 mV		
	1, 2, 3, 4 or 5 point calibration.		
pH Calibration	7 standard buffers available		
	1 point slope calibration;		
	6 buffers available:		
EC Calibration	84.0, 1413 μS/cm		
	5.00, 12.88, 80.0, 111.8 mS/cm		
	1 point offset: 0.00 μS/cm		
NaCl Calibration	1 point with <b>HI7037L</b> buffer (optional)		
	Manual or Automatic from:		
Temnerature	—20.0 to 120.0 °C (pH RANGE)		
compensation	-20.0 to 120.0 °C (EC RANGE)		
	(can be disabled on conductivity range to measure		
<u> </u>	actual conductivity		
Conductivity	0.00 to 6.00 %/°C		
temperature	(for EC and TDS only)		
COETTICIENT	0.40 to 0.80 (default value is 0.50)		
TDS factor	0.40 to 0.80 (detault value is 0.50)		
pH Electrode	HIII3IB		
EC Probe	HI/6310		
lemperature probe	HI/662		
Input impedance (BNC input)	10 <sup>12</sup> ohms		
Log on demand feature	200 records		
	500 records Stability logging ("StAb"),		
Log Interval feature	5, 10, 30 sec		
	1, 2, 5, 10, 15, 30, 60, 120, 180 min		
PC communication	Optoisolated USB		
Power supply	12 VDC adapter		
Dimensions	235 x 222 x 109 mm (9.2 x 8.7 x 4.3″)		
Weight	1.3 Kg (2.9 lb); kit with holder 2.1 Kg (4.6 lb)		
Environment	0 – 50 °C (32 – 122 °F)		
	max. 95% RH non-condensing		
Warranty	2 years		

# **OPERATIONAL GUIDE**

#### POWER CONNECTION

Plug the 12 VDC adapter into the power supply socket.

Notes: This instrument uses non volatile memory to retain the calibration parameters and all other settings, even when unplugged. Make sure a fuse protects the main line.

#### ELECTRODE AND PROBE CONNECTIONS

For pH or ORP measurements connect an electrode with internal reference to the BNC connector on the back of the instrument.

For electrodes with a separate reference connect the electrode's BNC to the BNC connector and the reference electrode plug to the reference socket. For temperature measurements and automatic temperature compensation connect the temperature probe to the appropriate socket.

For EC/TDS measurements connect the probe to the 7-pin connector. Make sure the probe sleeve is properly inserted.

#### INSTRUMENT START-UP

- Turn the instrument on by pressing the **ON/OFF** switch located on the rear panel.
- All LCD tags are displayed and a beep is sounded while the instruments perform a self test.

CAL DUE ppmV R	el TDSfact. RCL Date Time	T., 839 NOATC
CEM X DH		Manual Cust. MTC
WRONG a/L		Log#Inty, Buff.°F°C
NaCI	MMMM	
LOG IF MS		«nn·nn
5 1 1 2 3 4 5 1 P - V		

 The instrument will display "LoAd" message and "\" blinking until initialization is complete.

Notes: The instrument starts in the same range and mode as it was at power off.

The ALT&MODE keys change the measuring modes:

- mV or Rel mV

- EC or TDS or NaCl

The RANGE key toggles between measurement ranges: - pH, mV or Rel mV, EC or TDS or NaCl.

#### pH MEASUREMENTS

Make sure the instrument has been calibrated before taking pH measurements.

• Submerse the electrode tip and the temperature probe approximately 3 cm (1¼") into the sample to be tested and stir gently. Allow time for the electrode to stabilize.



• The pH is displayed on the primary LCD and the temperature on the secondary LCD.

• If the reading is out of range, the closest full-scale value will be

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displayed blinking on the primary LCD.



The pH reading is affected by temperature. In order to measure the pH accurately, the temperature effect must be compensated for. To use the Automatic Temperature Compensation feature, connect and submerse the **H17662** temperature probe into the sample as close as possible to the electrode and wait for a few seconds.

If the temperature of the sample is known, manual temperature compensation can be used by disconnecting the temperature probe.

The display will show the last temperature reading the

"MTC" tag and the "°C" tag blinking.

The temperature can now be adjusted with the **ARROW** keys (from -20.0 °C to 120.0 °C).

#### mV/ORP MEASUREMENTS

An optional ORP electrode must be used to perform ORP measurements (see Accessories).

Oxidation-Reduction Potential (REDOX) measurements provide the quantification of the oxidizing or reducing power of the tested sample.

The surface of the ORP electrode must be clean and smooth in order to obtain an accurate measurement.

- Press RANGE to enter mV range.
- Submerse the tip of the ORP electrode 3 cm (11/4") into the sample to be tested and allow a few seconds for the reading to stabilize.
- The instrument displays the mV reading on the primary LCD and the temperature on the secondary LCD line.







• If the reading is out of range, the closest full-scale value will be displayed blinking on the primary LCD.



#### RELATIVE mV MEASUREMENTS

 Press the ALT&MODE keys simultaneously while in mV range. The "mV" and "Rel" tags are displayed.



The reading displayed by the instrument is equal to the difference between the current mV input value and the relative mV offset established in the relative mV calibration.

#### CONDUCTIVITY MEASUREMENTS

Connect the conductivity probe to the instrument.

- Press the RANGE key to enter conductivity measurement range (EC).
- Submerse the probe into the solution to be tested. The sleeve holes must be completely submersed. Tap the probe repeatedly to remove any air bubbles that may be trapped inside the sleeve.



- The conductivity value will be displayed on the primary LCD and the temperature on the secondary LCD.
- If the reading is out of range, the full-scale value (200.0 for MTC/ATC mode or 500.0 for actual conductivity) will be displayed blinking.



• If LOCK key was pressed and the reading goes out of range, the full-scale value of the frozen range will be displayed blinking.



The conductivity reading is affected by temperature.

Three options for temperature compensation are available in conductivity measurement mode.

Automatic (ATC): The conductivity probe has a built-in temperature sensor; the temperature value is used to automatically compensate the EC/TDS reading. The "ATC" tag is displayed when this option is active.

Manual (MTC): The temperature value, shown on the secondary LCD, can be manually set with the **ARROW** keys. The "°C" tag blinks and the "MTC" tag is displayed when this option is active. This value will be used to compensate the EC/TDS reading.

**No Compensation (notc)**: The temperature value is displayed, but not taken into account. When this option is selected the "oC" tag will blink with slower frequency and the "NO TC" tag is displayed. The reading

displayed on the primary LCD is the uncompensated EC or TDS value.

To select the desired option, press the **ALT&ATC** keys until the option is displayed on the LCD.



Note: The default compensation mode is ATC. If no temperature probe is detected, ATC mode can not be selected and the instrument displays "----" on the secondary LCD.

If temperature compensation is selected, measurements are compensated using the temperature coefficient (default value 1.90 %/°C). To change the temperature coefficient, enter the setup mode and select "tc" (see SETUP for details, page 36). The current temperature coefficient can be quickly viewed by pressing the **ALT&TC** keys. The value is briefly displayed on the LCD.

If the temperature reading exceeds the limits of the meter (-20.0 °C to 120.0 °C), the "°C" tag will blink and the closest full scale value will be displayed.

#### TDS MEASUREMENTS

Press the **ALT&MODE** keys while in EC range. The instrument will switch to TDS measuring range. The TDS reading will be displayed on the primary LCD and the temperature reading on the secondary LCD.



- If the reading is out of range, the full-scale value (100.0 g/L for MTC/ ATC mode or 400.0 g/L for uncompensated TDS) will be displayed blinking.
- If LOCK was pressed and the reading goes out of range, the full-scale value of the frozen range will be displayed blinking.



#### NaCI MEASUREMENTS

Press the **ALT&MODE** keys while in EC range until NaCl is displayed on the LCD. The instrument will display the NaCl reading on the primary LCD and the temperature reading on the secondary LCD line.



• If the reading is out of range, the full-scale value (400.0%) will be displayed blinking.

#### TEMPERATURE MEASUREMENTS

In pH and ORP mode, connect the **H17662** temperature probe to the appropriate socket.

Submerse the temperature probe into the sample and allow the reading on the secondary LCD to stabilize.

In EC/TDS/NaCl range, the **H176310** probe has a built-in temperature sensor.

# AUTO-RANGING

The EC and TDS scales are auto-ranging. The meter automatically sets the scale with the highest possible resolution.

By pressing **ALT&LOCK**, the auto-ranging feature is disabled and the current range is frozen on the LCD. The "**LOCK**" tag will be displayed on the LCD.

Note: Auto-ranging is automatically restored if the range is changed, if the setup or calibration modes are entered and if the meter is turned off and back on again.

When auto-ranging is disabled and the reading goes out of range, the full-scale value of the frozen range will be displayed blinking.

# pH CALIBRATION

Calibrate the instrument frequently, especially if high accuracy is required. The instrument should be recalibrated:

- Whenever the pH electrode is replaced.
- At least once a day.
- After testing aggressive chemicals.
- If "CAL" "Intv." tags are blinking during measurement.

Every time you calibrate the instrument use fresh buffers and perform an electrode Cleaning Procedure (see page 53).

#### PREPARATION

Pour small quantities of the buffer solutions into clean beakers. If possible, use plastic or glass beakers to minimize any EMC interferences.

For accurate calibration and to minimize cross-contamination, use two beakers for each buffer solution. One for rinsing the electrode and one for calibration.

If you are measuring in the acidic range, use pH7.01 or 6.86 as first buffer and pH4.01 as second buffer. If you are measuring in the alkaline range, use pH7.01 or 6.86 as first buffer and pH10.01 or 9.18 as second buffer.

#### PROCEDURE

Calibration can be performed at up to five-points.

For accurate measurements, a three-point calibration is recommended. The calibration buffer can be selected from the calibration buffer list that includes the custom buffers and the memorized standard buffers:

#### • pH1.68, 4.01, 6.86, 7.01, 9.18, 10.01 and 12.45

The custom buffers allow the user to calibrate in a buffer solution different from a standard one. Up to two custom buffers can be set in SETUP menu (see page 36). Each custom buffer value can be changed in a  $\pm$  1.0 pH window around the set value, during calibration, when it is selected; the **"Cust."** tag will be displayed.

The instruments will automatically skip the buffer used during calibration and the buffers which are in a  $\pm 0.2~{\rm pH}$  window, around one of the calibrated buffers.

All new calibrations will override existing stored calibration data in a  $\pm 0.2$  pH window. The slopes adjacent to the new points will be reevaluated.

# lectro

#### FIVE-POINT CALIBRATION

- Submerse the pH electrode and the temperature probe approximately 3 cm (1¼") into a buffer solution and stir gently. The temperature probe should be close to the pH electrode.
- Press CAL. The "CAL" and "im" tags will appear and the "7.01" buffer will be displayed on the secondary LCD. The temperature compensation mode tag is displayed also.



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- The "S" tag will blink on the LCD until the reading is stable.
- When the reading is stable and close to the selected buffer, the "CFM" tag will blink.
- Press **CFM** to confirm calibration.
- The calibrated value is then displayed on the primary LCD and the second expected buffer value on the secondary LCD.
- After the first calibration point is confirmed, submerse the pH electrode and the temperature probe approximately 3 cm (1¼") into the second buffer solution and stir gently. The temperature probe should be close to the pH electrode.

If necessary, press the ARROW keys to select a different buffer value.

- The "Z" tag will blink on the LCD until the reading is stable.
- When the reading is stable and close to the selected buffer, the "CFM" tag will blink.
- Press **CFM** to confirm calibration.

- The calibrated value is then displayed on the primary LCD and the third expected buffer value on the secondary LCD.
- After the second calibration point is confirmed, submerse the pH electrode and the temperature probe approximately 3 cm (1¼") into the third buffer solution and stir gently. The temperature probe should be close to the pH electrode.





ATC

ATC





- FOUR, THREE OR TWO-POINT CALIBRATION
- Proceed as described in "FIVE-POINT CALIBRATION" section.
- Press CAL after the fourth, third or second calibration point was confirmed. The instruments will memorize the calibration data and return to measurement mode.

- If necessary, press the **ARROW** keys to select a different buffer value.
- The "\$" tag will blink on the LCD until the reading is stable.
- When the reading is stable and close to the selected buffer, the "CFM" tag will blink.
- Press CFM to confirm calibration.
- The calibrated value is then displayed on the primary LCD and the fourth expected buffer value on the secondary LCD.
- After the third calibration point is confirmed, submerse the pH electrode and the temperature probe approximately 3 cm (1¼") into the fourth buffer solution and stir gently. The temperature probe should be close to the pH electrode.
- If necessary, press the **ARROW** keys to select a different buffer value.
- The "\$" tag will blink on the LCD until the reading is stable.
- When the reading is stable and close to the selected buffer, the "CFM" tag will blink.
- Press **CFM** to confirm calibration.
- The calibrated value is then displayed on the primary LCD and the fifth expected buffer value on the secondary LCD.
- After the fourth calibration point is confirmed, submerse the pH electrode and the temperature probe approximately 3 cm (1¼") into the fifth buffer solution and stir gently. The temperature probe should be close to the pH electrode.
- If necessary, press the ARROW keys to select a different buffer value.
- The "Z" tag will blink on the LCD until the reading is stable.
- When the reading is stable and close to the selected buffer, the "CFM" tag will blink.
- Press CFM to confirm the fifth calibration point.
- The instrument stores the calibration value and returns to normal measurement mode.







#### ONE-POINT CALIBRATION

Two SETUP selectable options are available: "Pnt" and "OFFS".

If the "**Pnt**" option is selected, the new calibration point overrides an existing one. The adjacent slopes will be reevaluated.

If the "OFFS" option is selected, an electrode offset correction is performed.

The adjacent slopes will remain unchanged.

- Proceed as described in "FOUR, THREE or TWO-POINT CALIBRATION" section.
- Press CAL after the first calibration point was confirmed. The instruments will memorize the one-point calibration data and return to measurement mode.

**Notes:** • If the value measured by the instrument is not close to the selected buffer, "WRONG" "<sup>[]</sup>" and "WRONG" "<sup>[]</sup>" tags will blink alternately. Check if the correct buffer has been used, or clean the electrode by following the Cleaning Procedure (see page 53). If necessary, change the buffer or the electrode.

• When a custom buffer is displayed, the "Cust." tag is displayed. To change the custom buffer value in accordance with the buffer temperature proceed as described in "WORKING WITH CUSTOM BUFFERS" (see page 17).

• If the buffer temperature or the manual temperature exceeds the temperature limits of the buffer, "WRONG" tag and temperature reading will blink.

• If "WRONG", "Buff." tags and "OLd" message are displayed blinking on the secondary LCD line, an inconsistency between new and previous (old) calibration is detected. Clear calibration parameters and proceed with calibration from the current calibration point. The instrument will keep all confirmed values during current calibration.

• To clear calibration parameters for all uncalibrated buffers starting with current buffer, press **CLR**. The calibration will continue from the current point. If this procedure is performed while calibrating in the first calibration point, the instrument returns to measurement mode.

• Press **RANGE** to toggle between pH buffer, calibration buffer number and temperature reading.



 Each time a buffer is confirmed, the new calibration data replaces the old calibration data for the corresponding buffer. If current buffer has no previous data stored and the calibration is not full (five buffers), the current buffer is added to the existing calibration. If the existing calibration is full, the instrument asks which buffer to replace.



Press the **ARROW** keys to select another buffer to be replaced. Press **CFM** to confirm the buffer that will be replaced. Press **CAL** to leave calibration without replacing.

Note: If the replaced buffer is outside the  $\pm 0.2$  pH window, around each of the calibrated buffers, it is possible to select this buffer for next calibration during current calibration.

#### WORKING WITH CUSTOM BUFFERS

If a custom buffer was set in SETUP menu, it can be selected during calibration by pressing the **ARROW** keys. The "**Cust**." tag will be displayed. Press **SETUP** if you want to adjust the buffer value. The buffer value will start blinking.



Use the **ARROW** keys to change the buffer value.

After 5 seconds, the buffer value is updated. Press **SETUP** if you want to change it again.

Note: Custom buffer value can be adjusted in a  $\pm 1.00$  pH window, around the set value.

## pH BUFFER TEMPERATURE DEPENDENCE

The temperature has an effect on pH. The calibration buffer solutions are affected by temperature changes to a lesser degree than normal solutions. During calibration the instrument will automatically calibrate to the pH value corresponding to the measured or set temperature.

TE	MP	pH BUFFERS						
°C	°F	1.68	4.01	6.86	7.01	9.18	10.01	12.45
0	32	1.67	4.01	6.98	7.13	9.46	10.32	13.38
5	41	1.67	4.00	6.95	7.10	9.39	10.24	13.18
10	50	1.67	4.00	6.92	7.07	9.33	10.18	12.99
15	59	1.67	4.00	6.90	7.05	9.27	10.12	12.80
20	68	1.68	4.00	6.88	7.03	9.22	10.06	12.62
25	77	1.68	4.01	6.86	7.01	9.18	10.01	12.45
30	86	1.68	4.02	6.85	7.00	9.14	9.96	12.29
35	95	1.69	4.03	6.84	6.99	9.11	9.92	12.13
40	104	1.69	4.04	6.84	6.98	9.07	9.88	11.98
45	113	1.70	4.05	6.83	6.98	9.04	9.85	11.83
50	122	1.71	4.06	6.83	6.98	9.01	9.82	11.70
55	131	1.72	4.08	6.84	6.98	8.99	9.79	11.57
60	140	1.72	4.09	6.84	6.98	8.97	9.77	11.44
65	149	1.73	4.11	6.84	6.99	8.95	9.76	11.32
70	158	1.74	4.12	6.85	6.99	8.93	9.75	11.21
75	167	1.76	4.14	6.86	7.00	8.91	9.74	11.10
80	176	1.77	4.16	6.87	7.01	8.89	9.74	11.00
85	185	1.78	4.17	6.87	7.02	8.87	9.74	10.91
90	194	1.79	4.19	6.88	7.03	8.85	9.75	10.82
95	203	1.81	4.20	6.89	7.04	8.83	9.76	10.73

During calibration the instrument will display the pH buffer value at 25 °C.

# **RELATIVE mV CALIBRATION**

- Press CAL when the instrument is in RELATIVE mV measurement mode. The "mV Rel" and "Z" tags will be displayed. Absolute mV is displayed on the primary LCD and "AbS" message is displayed on the secondary LCD.
- When the absolute reading is stable and in measurement range, the instrument asks for confirmation.
- If the reading is out of range, "WRONG" tag will be displayed.
- Press CFM to confirm the absolute value. The instrument will display 0.0 mV on the primary LCD and "rEL" message on the secondary LCD. In this moment the relative mV offset is equal to absolute mV reading.
- Use the **ARROW** keys if you want to change the displayed relative mV value.
- Press CFM to confirm the relative mV value. The instrument returns to measurement mode.

Note: The relative mV value can be changed only inside the relative mV offset window ( $\pm$  2000 mV).

# **EC/TDS CALIBRATION**

Selectable calibration points for conductivity are 0.00  $\mu$ S for offset and 84.0  $\mu$ S, 1413  $\mu$ S, 5.00 mS, 12.88 mS, 80.0 mS, 111.8 mS for slope.

Rinse the probe with calibration solution or deionized water. Submerse the probe into the solution. The sleeve holes must be completely submersed. Tap the probe repeatedly to remove any air bubbles that may be trapped inside the sleeve.

To enter EC calibration, select the EC range and press **CAL**. The "**BUF**" and "**CAL**" tags are displayed. The primary LCD will display the EC reading. The secondary LCD will display the value of the standard. The temperature compensation mode tag is also displayed. The "B" and "~" taas will blink.





Note: The TDS reading is automatically derived from the EC reading and no specific calibration for TDS is needed. Pressing CAL when TDS range is selected has no effect.

For zero calibration, just leave the dry probe in the air. This calibration is performed in order to correct the reading at 0.00  $\mu$ S. The slope is evaluated when the calibration is performed at any other point.



Select the desired value with the **ARROW** keys, if necessary.



When the reading is stable, **"CFM**" tag starts blinking on the LCD, asking for confirmation.



Press CFM to confirm calibration.

The instrument stores the calibration value and returns to measurement mode.



**Notes:** • If the reading is too far from the expected value, the "**WRONG**" and "<sup>(</sup><sup>(</sup>)</sup>" tags will blink. Calibration can not be confirmed. In this case check if the calibration solution has been used or clean the probe by following the Cleaning Procedure (see page 53).

• If the meter is in ATC or MTC mode and the buffer temperature is out of the 0.0 °C to 60.0 °C interval, "WRONG" "°C" tags and the temperature will blink.



• For best results choose an EC buffer value close to the sample to be measured.

• In order to minimize any EMC interference, use plastic or glass beakers.

 It is possible to set the cell constant value directly, without following the calibration procedure. To set the cell constant, enter SETUP mode and select "CELL" (see SETUP for details, page 36).

## CONDUCTIVITY VERSUS TEMPERATURE CHART

The conductivity of an aqueous solution is a measure of its ability to carry an electrical current by means of ionic motion.

The conductivity invariably increases with increasing temperature.

It is affected by the type and number of ions in the solutions and by the viscosity of the solution itself. Both parameters are temperature dependent. The dependency of conductivity on temperature is expressed as a relative change per Celsius degrees at a particular temperature, commonly as % °C. The following table lists the temperature dependence of Hanna Instruments EC calibration buffers.

°C	٩F	HI7030 HI8030 (mS/cm)	HI7031 HI8031 (mS/cm)	HI7033 HI8033 (mS/cm)	HI7034 HI8034 (mS/cm)	HI7035 HI8035 (mS/cm)	HI7039 HI8039 (mS/cm)
0	32	7150	776	64	48300	65400	2760
5	41	8220	896	65	53500	74100	3180
10	50	9330	1020	67	59600	83200	3615
15	59	10480	1147	68	65400	92500	4063
16	60.8	10720	1173	70	67200	94400	4155
17	62.6	10950	1199	71	68500	96300	4245
18	64.4	11190	1225	73	69800	98200	4337
19	66.2	11430	1251	74	71300	100200	4429
20	68	11670	1278	76	72400	102100	4523
21	69.8	11910	1305	78	74000	104000	4617
22	71.6	12150	1332	79	75200	105900	4711
23	73.4	12390	1359	81	76500	107900	4805
24	75.2	12640	1386	82	78300	109800	4902
25	77	12880	1413	84	80000	111800	5000
26	78.8	13130	1440	86	81300	113800	5096
27	80.6	13370	1467	87	83000	115700	5190
28	82.4	13620	1494	89	84900	117700	5286
29	84.2	13870	1521	90	86300	119700	5383
30	86	14120	1548	92	88200	121800	5479
31	87.8	14370	1575	94	90000	123900	5575

# NaCI CALIBRATION

NaCl calibration is a one-point calibration at 100.0% NaCl. Use the HI7037L calibration solution (sea water solution) as a 100% NaCl calibration solution.

Rinse the probe with some of the calibration solution or deionized water. Submerse the probe into **HI7037L** solution. The sleeve holes must be completely submersed. Tap the probe repeatedly to remove any air bubbles that may be trapped inside the sleeve.



To enter NaCl calibration select the NaCl range and press **CAL**.

The "**BUF**" and "**CAL**" tags are displayed. The primary LCD will display the NaCl reading in percentage. The secondary LCD will display "**100**". The "<sup>B</sup>" and "~" tags will blink.



When the reading is stable, the "**READY**" tag will be displayed and the "**CFM**" tag starts blinking on the LCD, asking for confirmation.

Press **CFM** to confirm calibration.

The instrument stores the calibration value and returns to measurement mode.

**Notes:** • If the reading is too far from the expected value, "WRONG" """ tags will blink. Calibration cannot be confirmed.

• If the temperature of the buffer is out of the 0.0 °C to 60.0 °C temperature interval, the "WRONG" and "°C" tags and the temperature will blink.

• If a new EC calibration is performed, the NaCl calibration is automatically cleared. A new NaCl calibration is required.



# GOOD LABORATORY PRACTICE (GLP)

GLP is a set of functions that allows storage and retrieval of data regarding the maintenance and status of the system.

All data regarding pH, Rel mV, EC and NaCl calibration is stored for the user to review when necessary.

#### EXPIRED CALIBRATION

For pH calibration, this instrument allows the user to set the number of days before the next required pH calibration. This value can be set from 1 to 7 days. The default setting is OFF (disabled).

When calibration has expired the "CAL" and "DUE" tags will blink to warn the user that the instrument should be recalibrated.

For example, if a 4 days time out has been selected, the instrument will issue the alarm exactly 4 days after the last calibration.

If the expiration value is changed (e.g. to 5 days), then the alarm will be immediately recalculated and appear 5 days after the last calibration.

Note: If the instrument was not calibrated, the "CAL" "DUE" tags will be displayed even if the feature is disabled in SETUP menu.

#### pH CALIBRATION DATA

Calibration data is stored automatically after a successful calibration. To view the pH calibration data, press  ${f GLP}$  when the instrument is in pH measurement mode.

The instrument will display the time (hh:mm) of the last calibration.



Use the **ARROW** keys to scroll through the calibration data:

• The date (mm.dd.yyyy).



• The pH calibration offset.

<b>LI. I</b> OFF9	CAL mV	0.7OFFS
-------------------	--------	---------

 The pH calibration slope (the GLP slope is the average of the calibration slopes; the percentage is referred to the ideal value of 59.16 mV/ pH).



• The calibration buffers in order. The first pH calibration buffer:

CAL

	Buff.
--	-------

The second pH calibration buffer:



The third pH calibration buffer:

CAL	BUF 3	рН		Buff.

The fourth pH calibration buffer:

The fifth pH calibration buffer:

**Notes:** • The "OLd" message displayed beside the pH value means that this buffer was not used during last calibration. Press and hold down the **SETUP** key if you want to see calibration date (or time if old calibration was performed on the same day as the current calibration).

• If "no bUF" message appears on the LCD, the instrument informs you that calibration was performed in less than three points.



• Calibration Expiration status:

- if disabled.



- or the number of days until the calibration alarm will be displayed.



- or if expired (7 days ago).



• The instrument ID.



#### Relative mV CALIBRATION DATA

Relative mV calibration data is stored automatically after a successful calibration.

To view the Relative mV calibration data, press  $\mbox{GLP}$  when the instrument is in Relative mV measurement mode.

The instrument will display the time (hh:mm) of the last calibration.



Use the **ARROW** keys to scroll through the calibration data:

• The date (mm.dd.yyyy).



• The Relative mV calibration offset.



• The instrument ID.



#### EC CALIBRATION DATA

EC calibration data is stored automatically after a successful calibration.

To view the EC calibration data, press  $\ensuremath{\textbf{GLP}}$  when the instrument is in EC measurement mode.

The instrument will display the time (hh:mm) of the last calibration.



Use the **ARROW** key to scroll through the calibration data:

• The date (mm.dd.yyyy).



• The calibration offset factor.



• The EC calibration buffer.



• The cell constant.



• The temperature coefficient.

• The instrument ID.



#### NaCI CALIBRATION DATA

NaCl calibration data is stored automatically after a successful calibration. To view the NaCl calibration data, press **GLP** when the instrument is in NaCl measurement mode.



The instrument will display the time (hh:mm) of the last calibration. Use the **ARROW** key to scroll through the calibration data:

• The date (mm.dd.yyyy).



• The salinity coefficient.

• The cell constant.

• The instrument ID.



**Notes:** • If no temperature compensation is selected during calibration, the temperature coefficient is not displayed in GLP.

• Press **GLP** at any moment and the instrument will return to measurement mode.

• If calibration has not been performed on the selected range, the instrument displays "**no CAL**" message blinking.



# LOGGING FUNCTION

Up to 700 logged samples can be stored into memory.

200 manually logged records and 500 lot logging records can be stored in the memory. To select logging type enter SETUP menu.

#### LOGGING THE CURRENT DATA (manual logging)

Select the manual logging mode in SETUP menu.

To store the current reading into memory press **LOG** while the instrument is in measurement mode.

The instrument will display the current date on the primary LCD, the record number on the secondary LCD, "LOG" and "Manual" tags for a few seconds (see example below: record No. 11):

followed by the number of free records:

If there are less than 6 memory locations remaining, the record number and "Lo" message will be displayed to alert the user.



If the log space is full (200 records), "FULL LOG" message will be displayed and no more data will be saved.



When **LOG** is pressed, a complete set of information is stored: date, time, pH, mV, EC, TDS, NaCl temperature and calibration data.

#### LOT LOGGING

Select "StAb" (stability logging) or the desired time interval.

To start interval logging press  $\mbox{LOG}$  key while the instrument is in measurement mode.

When the selected interval is reached or when the reading is stable (for log on stability), the instrument will display the current lot number on the primary LCD line, the record number on the secondary LCD line and the LOG tag (see example below: Lot 1 record 11):



followed by the number of free records on the corresponding memory space.



If stability logging is selected, a complete set of data is memorized every time the reading becomes stable after an unstable condition.

To stop interval logging press  ${\rm LOG}$  key again. The " ${\rm LOG}$ " tag will be cleared.

Note: When pressing any key that is not active, while lot logging is running, the following message is displayed for a few seconds.

#### VIEW LOGGED DATA

Press the **ALT&RCL** keys while in measurement mode to retrieve the stored information.

If no data was logged for the current selected measurement range and no lots are memorized, one of the next messages will be displayed:



No pH measurements records:



No Relative mV and mV records:



No EC records:



No TDS records:



No NaCl records:

Otherwise, the instrument will display the lot number on the primary LCD line, the number of records on the secondary, "RCL" tag and "CFM" blinking. If samples were logged on demand, "Manual" will be displayed on the primary LCD and the number of samples logged on the secondary (see example on the next page: manual log, 1 sample logged).



Press ARROW keys to select different lot.



Press **CFM** to view record information.

• If RCL was entered while in pH measurement range:



In Rel mV range:



In EC measurement range:



In TDS measurement range:



In NaCl measurement range:



Use the **ARROW** keys to scroll through the records.

Note: The instrument will automatically skip log records from other measurement ranges for the manual log.

To view additional information press RANGE.

#### For pH

• The **mV** value on the primary LCD and the **temperature** value on the secondary LCD.

• The time on the primary LCD, along with "TIME" tag and the record number on the secondary LCD.



• The date on the primary LCD, along with "DATE" tag.



• The calibration offset on the primary LCD and "OFFS" message on the secondary LCD.



• The calibration **slope** on the primary LCD and **"SLP"** message on the secondary LCD.



• The interval for lot logging.



To delete manual logged records: press CFM while "L" and "O" are displayed to view manually logged records. Press the CLR key, "dEL" and the record number will be displayed. Press CFM to delete. Use the ARROW keys to change the record number.

To delete a lot, use the **ARROW** keys to select the desired lot. Press **CLR** key, "**dEL Lot**" will appear on the display. Press **CFM** key to delete.



 Press SETUP to delete all records/lots. The display will show "dEL" in the primary LCD and "ALL" in the secondary LCD.



- Press CFM to confirm delete. While deleting the "\"" tag will blink.
- Press CAL or RANGE or CLR to escape and return to the RCL screen.
- If "dEL ALL" option was selected, all the log on demand records or lots are deleted. While deleting the "Z" tag is displayed blinking.
- Press ALT&RCL exit record information and enter lot information.
- Press ALT&RCL again to return to measurement mode.
- If one or more records/lots were deleted the "\Z" tag blinks until the log memory space is reorganized.

#### For Relative mV and mV Range

- The temperature value, the mV absolute value, the time and the date as described above.
- The Relative mV offset.



#### For EC Range

- The time and date as described on pH Range.
- The EC on primary LCD and temperature value on the secondary LCD.
- The offset factor on the primary LCD and "OFFS" message on the secondary LCD.



• The **cell constant** on the primary LCD and "CELL" message on the secondary LCD line.



• The **temperature coefficient** on the primary LCD and "**tc**" message on the secondary LCD.



#### For TDS Range

- The temperature reading as described in pH range.
- The **conductivity** value on the primary LCD and the temperature value on the secondary LCD.



- The time and the date as described in pH Range.
- The TDS factor on the primary LCD and the record number on the secondary LCD.



• The **temperature coefficient** and the **cell constant** as described in EC Range.

#### For NaCl Range

- The **conductivity** and **temperature** reading value as described in TDS Range.
- The time and date as described in pH Range.
- The salinity factor on the primary LCD and the record number on the secondary LCD, with "RCL" and "NaCl" tags displayed.
- The cell constant message as described above.

Press the **ALT&RCL** keys to leave RECALL mode at any time.



Note: When an information that does not display the record number is selected, pressing the SETUP key will display the record number on the secondary LCD line.

# SETUP

Setup mode allows viewing and modifying the following instrument parameters.

In according with the selected range, SETUP menu allows the possibility to view and /or change specific range parameters and common parameters (for all the ranges).

The common parameters are:

- Log interval
- Current Time (hour & minute)
- Current Date (year, month & day)
- Beep Status
- Instrument Id
- Temperature Unit

The specific parameters are:

#### In pH range

- Expired Calibration Alarm
- First Custom Buffer
- Second Custom Buffer
- One-point Calibration Behavior
- pH Resolution

#### In EC/TDS/NaCl range

- Cell Constant
- TDS Factor
- Temperature Compensation Coefficient
- Reference Temperature

To enter SETUP mode press **SETUP** while the instrument is in measurement mode.

Select a parameter with the **ARROW** keys.

Press **CAL** to change a parameter value. The selected parameter will start blinking.

Press RANGE to toggle between displayed parameters.

Press the **ARROW** keys to increase or decrease the displayed value.

Press CFM to save the modified value or CAL to escape without saving.

#### EXPIRED CALIBRATION ALARM

Press **CAL** when the calibration time-out is displayed. Calibration time-out ("**OFF**" or "1" to "7" days) and "**CFM**" will start blinking.



Press the **ARROW** keys to change the calibration time-out value.

 $\label{eq:press} \ \mathbf{CFM} \ \mbox{to save the modified calibration time-out value}.$ 

Press **CAL** to escape without saving.

#### LOG INTERVAL

Press CAL when log interval is displayed. The log interval and "CFM" will start blinking ("LOG" for log on demand, "StAb" log on stability, interval in seconds or minutes).



Press the **ARROW** keys to change the custom buffer value.

Press **CFM** to confirm the selection.

Press CAL to escape without saving.

#### FIRST CUSTOM BUFFER

Press **CAL** when **"Cust. Buff. 1"** is displayed. The custom buffer (disabled – **"no"** or **"0"** to **"16"** pH) and **"CFM"** will start blinking.

Press the **ARROW** keys to change the custom buffer value.

Press **CFM** to save the modified custom buffer value.

#### SECOND CUSTOM BUFFER

Press CAL when "Cust. Buff. 2" is displayed. The custom buffer (disabled – "no" or "0" to "16" pH) and "CFM" will start blinking.



Press the **ARROW** keys to change the custom buffer value.

Press **CFM** to save the modified custom buffer value.

Press **CAL** to escape without saving.

Note: To remove a custom buffer from the calibration list enter custom buffer press CAL key then press CLR key. The "no" "Cust. Buff. 1" or "Cust. Buff. 2" message will be displayed and the instrument return for the SETUP parameter scroll mode.

#### **ONE-POINT CALIBRATION BEHAVIOR**

Press **CAL** when "**1Pnt**" message is displayed on the secondary LCD. One of the two options ("**Pnt**" or "**OFFS**") and "**CFM**" will start blinking (see pH CALIBRATION PROCEDURE for details, page 13).



Press the **ARROW** keys to toggle -between "**Pnt**" and "**OFFS**" options. Press **CFM** to save the behavior for one-point calibration.

Press **CAL** to escape without saving.

#### pH RESOLUTION

Press CAL when "rES" message is displayed on the secondary LCD. The set resolution ("0.1", "0.01" or "0.001") and "CFM" will start blinking.



Press the **ARROW** keys to toggle between 0.1, 0.01 and 0.001 options. Press **CFM** to save the modified value.

#### CURRENT TIME

Press **CAL** when the current time is displayed. The hour and **"CFM**" will start blinking.



Press the **ARROW** keys to change the hour.

Press RANGE. The minutes and "CFM" will start blinking.



Press the **ARROW** keys to change the minutes.

Press **CFM** to save the modified value.

Press **CAL** to escape without saving.

#### CURRENT DATE

Press **CAL** when the current date is displayed. The month and "**CFM**" will start blinking.

Press the **ARROW** keys to change the month.

Press RANGE. The day and "CFM" will start blinking.



Press the **ARROW** keys to change the day.

Press RANGE. The year and "CFM" will start blinking.



Press the **ARROW** keys to change the year.

Press **CFM** to save the modified value.

#### BEEP STATUS

Press CAL when the beep status is displayed. Beep status ("On" or "OFF") and "CFM" will start blinking.



Press the **ARROW** keys to change the beep status (On or OFF).

Press **CFM** to save the modified beep status.

Press **CAL** to escape without saving.

When enabled, beep sounds as a short beep every time a key is pressed or when the calibration can be confirmed.

A long beep alert means that the pressed key is not active or a wrong condition is detected while in calibration.

#### INSTRUMENT ID

Press CAL when "InId" is displayed. The instrument ID ("0000" to "9999") and "CFM" will start blinking.

Press the **ARROW** keys to change the instrument ID value.



Press CFM to save the modified instrument ID value.

Press **CAL** to escape without saving.

Note: The instrument ID is downloaded to a PC as part of a logged data set to identify its origin.

#### TEMPERATURE UNIT

Press CAL when "Unit" is displayed. The temperature unit and "CFM" will start blinking.



Press the **ARROW** keys to change the option. Press **CFM** to save the modified temperature unit. Press **CAL** to escape without saving.

#### CELL CONSTANT

Press **CAL** when the cell constant is displayed. The cell constant and "**CFM**" will start blinking.



Press the  $\ensuremath{\mathsf{ARROW}}$  keys to change the cell constant (0.500 to 1.700).

Press CFM to save the modified cell constant.

Press CAL to escape without saving.

#### TDS FACTOR

Press CAL when "TDSfact." is displayed. The TDS factor and "CFM" will start blinking.



Press the **ARROW** keys to change the TDS factor (0.40 to 0.80). Press **CFM** to save the modified TDS factor. Press **CAL** to escape without savina.

#### TEMPERATURE COMPENSATION COEFFICIENT

Press **CAL** when the temperature compensation coefficient is displayed. The temperature compensation coefficient and "**CFM**" will start blinking.



Press the **ARROW** keys to change the temperature compensation coefficient. (0.00 to 6.00 %)<sup>o</sup>C).

Press **CFM** to save the modified temperature compensation coefficient. Press **CAL** to escape without saving.

#### REFERENCE TEMPERATURE

Press **CAL** when the reference temperature is displayed. The reference temperature and "**CFM**" will start blinking.



Press the  $\ensuremath{\text{ARROW}}$  keys to toggle between 20.0 °C and 25.0 °C reference temperature value.

Press **CFM** to save the modified reference temperature value.

## TEMPERATURE CALIBRATION (for technical personnel only)

The instrument has two temperature channels: one that measures the temperature from the **H17662** probe while the instrument is in pH/mV range and the other that measures temperature from the EC probe while the instrument is in EC/TDS/NaCl range.

All the instruments are factory calibrated for temperature on both channels.

Hanna Instruments' temperature probes are interchangeable and no temperature calibration is needed when they are replaced.

If the temperature measurements are inaccurate, temperature recalibration should be performed.

For an accurate recalibration, contact your local Hanna Instruments Office, or follow the instructions below.

- Prepare a vessel containing ice and water and another one containing hot water (around 50 °C). Place insulation material around the vessels to minimize temperature changes.
- Use a calibrated thermometer with a resolution of 0.1 °C as a reference thermometer. Connect the HI7662 probe to the appropriate socket for the pH temperature channel or the HI76310 probe for the EC temperature channel.
- With the instrument off, press and hold down the CFM & SETUP keys, then power on the instrument to calibrate the pH temperature channel or ▲&RANGE keys and then power on the instrument to calibrate the EC temperature channel. The "CAL" tag will appear and the secondary LCD will show "0.0 °C".



- Submerse the temperature probe (or EC probe) in the vessel with ice and water as near as possible to the calibrated thermometer. Allow a few seconds for the probe to stabilize.
- Use the ARROW keys to set the reading on the secondary LCD to that
  of ice and water, measured by the calibrated thermometer. When
  the reading is stable and close to the selected calibration point, the
  "CFM" tag will blink.
- Press CFM to confirm. The secondary LCD will show "50.0 °C".

• Press CFM to confirm. The secondary LCD will show "50.0 °C". •



Submerse the temperature probe (or EC probe) in the second vessel as near as possible to the calibrated thermometer. Allow a few seconds for the probe to stabilize.

• Use the **ARROW** keys to set the reading on the secondary LCD to that of the hot water.







 Press CFM to confirm. The instrument will memorize calibration and restart in measurement mode.

Note: If the reading is not close to the selected calibration point, "WRONG" tag will blink. Change the temperature probe (or EC probe) and restart calibration.

# mV CALIBRATION (for technical personnel only)

All the instruments are factory calibrated for mV.

Hanna Instruments' ORP electrodes are interchangeable and no mV calibration is needed when they are replaced.

If the mV measurements are inaccurate, mV recalibration should be performed.

For an accurate recalibration, contact your local Hanna Instruments Office. A two-point calibration can be performed at 0.0 mV and 1800.0 mV.

- Attach to the BNC connector a mV simulator with an accuracy of  $\pm$  0.1 mV.
- With the instrument off, press and hold down the CAL & ▼ keys, then power on the instrument. The "CAL" tag will appear and the secondary LCD will show "0.0 mV".
- Set 0.0 mV on the simulator. When the reading is stable and close to the selected calibration point, the "CFM" tag will blink.
- Press CFM to confirm. The secondary LCD will display "1800 mV".
- Set 1800.0 mV on the simulator. When the reading is stable and close to the selected calibration point, the "CFM" tag will blink.
- Press **CFM** to confirm. The instrument will memorize calibration and restart to measurement mode.

**Notes:** • If the reading is not close to the selected calibration point, "**WRONG**" tag will blink. Verify calibration condition or contact your vendor if you can not calibrate.

• Pressing **CAL** key during calibration process the instrument quit calibration mode and restart to measurement mode without memorizing calibration.

# PC INTERFACE

Data transmission from the instrument to the PC can be done with the H192000 Windows<sup>®</sup> compatible software (optional). H192000 also offers graphing and an on-line help feature.

To allow our users access to the latest version of Hanna Instruments PC compatible software, we made the products available for download at http://software.hannainst.com. Select the product code and click Download Now. After download is complete, use the setup.exe file to install the software.

Data can be exported to the most popular spreadsheet programs for further analysis. To connect your instrument to a PC, use a standard USB cable connector. Make sure that your instrument is switched off and plug one connector to the instrument's USB socket and the other to the USB port of your PC.

Note: If you are not using Hanna Instruments H192000 software, please see the following instructions.

#### SENDING COMMANDS FROM PC

It is also possible to remotely control the instrument with any terminal program. Use a standard USB cable to connect the instrument to a PC, start the terminal program and set the communication options as follows: 8, N, 1, no flow control, 9600 baud rate.

#### COMMAND TYPES

To send a command to the instrument the scheme is:

where:

<command prefix> < command> < CR> <command prefix> is a selectable ASCII character between 0 and 47.

<command > is the command code (3 characters).
Note: Either small or capital letters can be used.

#### SIMPLE COMMANDS

RNG	Is equivalent to pressing RANGE
CAL	Is equivalent to pressing CAL
CFM	Is equivalent to pressing CFM
UPC	Is equivalent to pressing the <b>UP</b> arrow key
DWC	Is equivalent to pressing the DOWN arrow key
SET	Is equivalent to pressing SETUP
LOG	Is equivalent to pressing LOG
MOD	Is equivalent to pressing MODE
GLP	Is equivalent to pressing GLP
RCL	Is equivalent to pressing RCL

- CHRxx Change the instrument range according with the parameter value (xx):
  - xx=00 pH range/0.001 resolution
  - xx=01 pH range/0.01 resolution
  - xx=02 pH range/0.1 resolution
  - xx=03 mV range
  - xx=04 Relative mV range
  - xx=06 EC range
  - xx=07 TDS range
  - xx=08 NaCl range

The instrument sends the "ACK" (6) character every time a command is recognized and a "NAK" (21) character for invalid commands.

#### COMMANDS REQUIRING AN ANSWER

# **RAS** Causes the instrument to send a complete set of readings in according with the current range:

- pH, mV and temperature reading on pH range.
- mV and temperature reading on mV range.
- Rel mV, absolute mV and temperature reading on Rel mV range.
- Conductivity and temperature reading on EC range.
- TDS and temperature reading on TDS range.
- NaCl and temperature reading on NaCl range.

The answer string contains:

- Meter mode (2 chars):
  - 00- pH range (0.001 resolution)
  - 01 pH range (0.01 resolution)
  - 02 pH range (0.1 resolution)
  - 03- mV range
  - 04 Rel mV range
  - 06- EC range
  - 07 TDS range
  - 08- NaCl range
  - Meter status (2 chars of status byte): represents a 8 bit hexadecimal encoding.
    - 0x10 temperature probe is connected
    - 0x01 new GLP data available
    - 0x02 new SETUP parameter

- Reading status (2 chars): R in range, O over range, U - under range. First character corresponds to the appropriate range reading. Second character corresponds to mV reading (if exist).
- Primary reading (corresponding to the selected range) - 7 ASCII chars, including sign and decimal point.
- Secondary reading (only when primary reading is not mV, EC, NaCl, TDS) - 7 ASCII chars, including sign and decimal point.
- Temperature reading 8 ASCII chars, with sign and two decimal points, always in °C.
- MDR Requests the instrument model name and firmware code.
- GLP Requests the calibration data record.

The answer string contains:

- GLP status (1 char): represents a 4 bit hexadecimal encoding.
  - 0x01 pH calibration available
  - 0x02 Rel mV calibration available
  - 0x04 EC calibration available
  - 0x08 NaCl calibration available
- pH calibration data (if available), which contains:
  - the number of calibrated buffers (1 char)
  - the offset, with sign and decimal point (7 chars)
- the average of slopes, with sign and decimal point (7 chars)
- the calibration time, yymmddhhmmss (12 chars)
- buffers information (for each buffer)
  - type (1 char): 0 standard, 1 custom
  - status (1 char): N (new) calibrated in last calibration; O (old) - from an old calibration.
  - warnings during calibration (2 chars): 00 no warning, 04 Clean Electrode warning.
  - buffer value, with sign and decimal point (7 chars).
  - the calibration time, **yymmddhhmmss** (12 chars).
- Rel mV calibration data (if available), which contains:
  - the calibration offset, with sign (7 chars)
  - the calibration time, **yymmddhhmmss** (12 chars).

- EC calibration data (if available), which contains:
  - the number of calibrated standards (1 char)
  - the offset factor, with sign and decimal point (7 chars)
  - the cell constant, with sign and decimal point (7 chars)
  - the calibration time, yymmddhhmmss (12 chars)
  - standards information (for each standard)
    - standard value, with sign and decimal point (7 chars).
    - buffer unit (2 chars; 00-µS; 01-mS)
    - Reference Temperature with and decimal point (4 chars)
    - Temperature Compensation mode (2 chars)
      - 00 no temperature compensation
      - 01 automatic temperature compensation
      - 00 manual temperature compensation
    - TC coefficient with sign and decimal point (4 chars)
    - calibration time, yymmddhhmmss (12 chars).
  - Na Cl Calibration data
    - the number of calibrated data (1 char)
    - salinity coefficient, with sign and decimal point (7 chars)
    - Cell constant, with sign and decimal point (2 chars)
    - the calibration time (2 chars)
    - buffer information, for each buffer:
    - Reference Temperature with and decimal point (4 chars)
    - Temperature Compensation mode (2 chars)
      - 00 no temperature compensation
      - 01 automatic temperature compensation
      - 00 manual temperature compensation
    - TC coefficient with sign and decimal point (4 chars)
    - calibration time, yymmddhhmmss (12 chars).

 $\ensuremath{\textbf{PAR}}$  Requests the setup parameters setting.

The answer string contains:

• Instrument ID (4 chars)

- Calibration alarm time out for pH range (2 chars)
  - SETUP information (2 chars): 8 bit hexadecimal encoding.
  - 0x01 beep ON (else OFF)
    - 0x04 degrees Celsius (else degrees Fahrenheit)
    - 0x08 Offset calibration (else Point calibration)
- The number of custom buffers (1 char)
  - The custom buffer values, with sign and decimal point, for each defined custom buffer (7 chars)
  - Log type 2 chars
    - 01 manual log
    - 02 stability lot log
    - 03 to 14 the coresponding interval for lot log (5 s to 180 min)
  - cell constant, with sign and decimal point (6 chars)
  - TDS factor, with sign and decimal point (5 chars)
  - TC coef, with sign and decimal point (5 chars)
  - Reference Temperature, with sign and decimal point (5 chars)
  - Temperature Compensation mode (1 char)
- NSLx Requests the number of logged samples.
  - x = P request for pH range
    - M request for mV range
    - E request for EC range
    - N request for NaCl range
    - T request for TDS range

LODxnnn: request the"nnn" record of the manual log on the "x" range LODxALLff: groups all Log On Demand Records in frames of 8 records each for the selected range

Command Parameters:

- x range (see Note)
- ALL download all records for the selected range
- ff requested frame number first frame is labeled 01

LLsxff: requests information about all lots on the specified range, it sends the information in frames of 10 lots each (a frame contains information about 10 lots)

Command Parameters:

- x range (see Note)
- ff requested frame number first frame is labeled 01

- GLDxxxff: Requests the records of the "xxx" lot number. The records are sent in frames of 10 records; "ff" is the frame number (01 first frame). (Example: Lot 13 has 53 records. The records will be sent in 6 frame, 5 with10 records and 1 with 3 records.) Command Parameters:
  - xxx Lot number (eq: for lot number 1 xxx = 001)
  - ff requested frame number first frame is labeled 01
- Errors: "Err3" log on demand empty.
  - "Err4" requested set parameter is not available.
  - "Err5" command argument is wrong.
  - "Err6" requested range not available.
  - "Err7" meter in log mode.
  - "Err8" is sent if instrument is not in measurement mode.
  - "NAK" (21) character is sent when the instrument receives an unknown or a corrupted command.
  - Note: P request for pH range.
    - M request for mV range.
    - E request for EC range.
    - T request for TDS range.
    - N request for NaCl range.

# ELECTRODE CONDITIONING AND MAINTENANCE



#### PREPARATION PROCEDURE

Remove the protective cap of the pH electrode.

DO NOT BE ALARMED IF SALT DEPOSITS ARE PRESENT. This is normal with electrodes. They will disappear when rinsed with water.

During transport, tiny bubbles of air may form inside the glass bulb affecting proper functioning of the electrode. These bubbles can be removed by "shaking down" the electrode as you would do with a glass thermometer.

If the bulb and/or junction is dry, soak the electrode in **HI70300** or **HI80300** Storage Solution for at least one hour.

#### For refillable electrodes:

If the filling solution (electrolyte) is more than  $2\frac{1}{2}$  cm (1") below the fill hole, add **H17082** or **H18082** 3.5M KCl Electrolyte Solution for double junction or **H17071** or **H18071** 3.5M KCl + AgCl Electrolyte Solution for single junction electrodes.

For faster response, unscrew the fill hole screw during measurements.

#### For AMPHEL® electrodes:

If the electrode does not respond to pH changes, the battery is run down and the electrode should be replaced.

#### MEASUREMENT

Rinse the pH electrode tip with distilled water. Submerse the tip 3 cm  $(1\frac{1}{4})$  in the sample and stir gently for a few seconds.

For a faster response and to avoid cross-contamination of the samples, rinse the electrode tip with a few drops of the solution to be tested, before taking measurements.

Take care that the sleeve holes of the EC probe are completely submersed. Tap the probe repeatedly to remove air bubbles that may be trapped inside the sleeve.

#### STORAGE PROCEDURE

To minimize clogging and assuring a quick response time, the glass bulb and the junction of pH electrode should be kept moist and not allowed to dry out.

Replace the solution in the protective cap with a few drops of **HI70300** or **HI80300** Storage Solution or, in its absence, Filling Solution (**HI7071** or **HI8071** for single junction and **HI7082** or **HI8082** for double junction electrodes). Follow the Preparation Procedure on page 53 before taking measurements.

Note: NEVER STORE THE ELECTRODE IN DISTILLED OR DEIONIZED WATER.

#### PERIODIC MAINTENANCE

Inspect the electrode and the cable. The cable used for connection to the instrument must be intact and there must be no points of broken insulation on the cable or cracks on the electrode stem or bulb. Connectors must be perfectly clean and dry. If any scratches or cracks are present, replace the electrode. Rinse off any salt deposits with water.

#### PH ELECTRODE MAINTENANCE

#### For refillable electrodes:

Refill the reference chamber with fresh electrolyte (**HI7071** or **HI8071** for single junction and **HI7082** or **HI8082** for double junction electrodes). Allow the electrode to stand upright for 1 hour. Follow the Storage Procedure above.

#### pH ELECTRODE CLEANING PROCEDURE

General Soak in Hanna Instruments HI7061 or HI8061 General Cleaning Solution for approximately ½ hour.
 Protein Soak in Hanna Instruments HI7073 or HI8073 Protein Cleaning Solution for 15 minutes.
 Inorganic Soak in Hanna Instruments HI7074 Inorganic Cleaning Solution for 15 minutes.
 Oil/grease Rinse with Hanna Instruments HI7077 or HI8077 Oil and Fat Cleaning Solution.

**IMPORTANT:** After performing any of the cleaning procedures, rinse the electrode thoroughly with distilled water, refill the reference chamber with fresh electrolyte (not necessary for gel-filled electrodes) and soak the electrode in **HI70300** or **HI80300** Storage Solution for at least 1 hour before taking measurements.

#### EC Probe Maintenance

Rinse the probe with clean water after measurements. If a more thorough cleaning is required, remove the probe sleeve and clean the probe with a cloth or a nonabrasive detergent. Make sure to reinsert the sleeve onto the probe properly and in the right direction. After cleaning the probe, recalibrate the instrument.



The platinum rings support is made of glass. Take great care while handling the probe.

# TROUBLESHOOTING GUIDE

SYMPTOMS	PROBLEM	SOLUTION
Slow response/excessive	Dirty pH electrode.	Soak the electrode tip
drift measuring pH.		in HI7061 or HI8061
		for 30 minutes and then
		clean the electrode.
Readings fluctuate up	Clogged/dirty junction.	Clean the electrode.
and down (noise).	Low electrolyte level	Refill with fresh solution
	(refillable pH electrodes	(for refillable pH elec-
	only). EC probe sleeve	trodes only). Insert the
	not properly inserted; air	sleeve. Tap the probe to
	bubbles inside sleeve.	remove air bubbles.
The meter does not	Out of order pH electrode.	Follow the cleaning pro-
accept the calibration	Dirty electrode or	cedure. If still no results
solution for calibration.	contaminated calibration	replace the electrode.
If the display shows:	Out of range in the pH	a) Recalibrate the meter.
" <b>pH</b> " and "- <b>2.00</b> " or	scale.	b) Make sure the pH
" <b>16.0</b> 0" blinking.		sample is in the specified
-		range.
		c) Check the electrolyte
		level and the general
		stat <u>e of the electrode.</u>
If the display shows:	Out of range in the mV	Electrode not connected.
" <b>mV</b> " and "- <b>2000</b> " or	scale.	Verify that the electrode
<b>"2000</b> " blinking.		is connect.
The display shows EC,	Out of range in EC, IDS	Recalibrate the meter.
TDS or NaCl reading	or NaCi scale.	Make sure the solution is
blinking.		in specified range.
		Make sure the LUCK key
The motor doos not	Prokon tomporaturo	Was not pressed.
The merel uses not	Diokeli ieliipelulule	Replace me remperatore
WOIK WITH THE TEMPERA-	plobe of wrong rempere-	pione.
The meter fails to	Broken electrode.	Replace the electrode.
calibrate or gives faulty		
rendinas.		
The meter fails to	Incorrect EC calibration.	Recalibrate the meter in
calibrate NaCl.		EC range.
		Set cell constant to 1.
At startup the meter	One of the keys is	Check the keyboard or
displays all LCD tags	blocked.	contact the vendor.
permanently.	· · · · ·	<b>N</b> ((1)
"Err xx" error message	Internal error.	Power off the meter and
displayed.		then power it on. It the
		error persists, contact the
		vendor.

## TEMPERATURE CORRELATION FOR pH SENSITIVE GLASS

The resistance of glass electrodes partially depends on the temperature. The lower the temperature, the higher the resistance. It takes more time for the reading to stabilize if the resistance is higher. In addition, the response time will suffer to a greater degree at temperatures below 25 °C.



Since the resistance of the pH electrode is in the range of 50– 200 Mohm, the current across the membrane is in the pico Ampere range. Large currents can disturb the calibration of the electrode for many hours. For these reasons high humidity environments, short circuits and static discharges are detrimental to a stable pH reading.

The pH electrode's life also depends on the temperature. If constantly used at high temperatures, the electrode life is drastically reduced.

#### Typical Electrode Life

Ambient Temperature	1 — 3 years
90 °C	Less than 4 months
120 °C	Less than 1 month

#### Alkaline Error

High concentrations of sodium ions interfere with readings in alkaline solutions. The pH at which the interference starts to be significant depends upon the composition of the glass. This interference is called alkaline error and causes the pH to be underestimated. Hanna Instruments' glass formulations have the indicated characteristics.

Sodium Ion Correction for the Glass at 20-25 °C			
Concentration	pH	Error	
	13.00	0.10	
0.1 Mol L <sup>-1</sup> Na+	13.50	0.14	
	14.00	0.20	
1.0 Mol L <sup>.1</sup> Na+	12.50	0.10	
	13.00	0.18	
	13.50	0.29	
	14.00	0.40	

# ACCESSORIES

pH BUFFER	SOLUTIONS	
HI70004P	pH4.01 Buffer Sachets, 20 mL, 25 pcs	
HI70007P	pH7.01 Buffer Sachets, 20 mL, 25 pcs	
HI70010P	pH10.01 Buffer Sachets, 20 mL, 25 pcs	
HI7001L	pH1.68 Buffer Solution, 500 mL	
HI7004L	pH4.01 Buffer Solution, 500 mL	
HI7006L	pH6.86 Buffer Solution, 500 mL	
HI7007L	pH7.01 Buffer Solution, 500 mL	
H17009L	pH9.18 Buffer Solution, 500 mL	
HI7010L	pH10.01 Buffer Solution, 500 mL	
H18004L	pH4.01 Buffer Solution in FDA approved bottle, 500 mL	
H18006L	pH6.86 Buffer Solution in FDA approved bottle, 500 mL	
HI8007L	pH7.01 Buffer Solution in FDA approved bottle, 500 mL	
H18009L	pH9.18 Buffer Solution in FDA approved bottle, 500 mL	
HI8010L	pH10.01 Buffer Solution in FDA approved bottle, 500 mL	
pH ELECTRODE STORAGE SOLUTIONS		
H170300L	Storage Solution, 500 mL	
H180300L	Storage Solution in FDA approved bottle, 500 mL	
CLEANING S	SOLUTIONS	
HI7061M	General Cleaning Solution, 230 mL bottle	
HI7061L	General Cleaning Solution, 500 mL bottle	
LI0071W	General Cleaning Solution,	
11100011	230 mL bottle FDA approved bottle	
HI80611	General Cleaning Solution,	
TIOUOIL	500mL bottle FDA approved bottle	
HI70000P	Electrode Rinse Sachets, 20 mL, 25 pcs	
HI7073L	Protein Cleaning Solution, 500 mL	
HI7074L	Inorganic Cleaning Solution, 500 mL	
HI7077L	Oil & Fat Cleaning Solution, 500 mL	
HI8073L	Protein Cleaning Solution in FDA approved bottle, 500 mL	
HI8077L	Oil & Fat Cleaning Solution in FDA approved bottle, 500 mL	
pH ELECTRO	DE REFILL ELECTROLYTE SOLUTIONS	
HI7071	3.5M KCl + AgCl Electrolyte, 4x30 mL, for single junction	
111/0/1	electrodes	
HI7072	1M KNO <sub>3</sub> Electrolyte, 4x30 mL	
HI7082	3.5M KCl Electrolyte, 4x30 mL, for double junction electrodes	
HI8071	3.5M KCl $+$ AgCl Electrolyte in FDA approved bottle,	
	4x30 mL, for single junction electrodes	
HI8072	1M KNO <sub>3</sub> Electrolyte in FDA approved bottle, 4x30 mL	
HI8082	3.5M KCI Electrolyte in FDA approved bottle, 4x30 mL,	
	for double junction electrodes	

ORP PRETREATMENT SOLUTIONS		
HI7091L	Reducing Pretreatment Solution, 500 mL	
HI7092L	Oxidizing Pretreatment Solution, 500 mL	
CONDUCTIVI	TY SOLUTIONS	
HI70030P	12880 µS/cm (µmho/cm), 20 mL sachets (25 pcs.)	
HI70031P	1413 µS/cm (µmho/cm), 20 mL sachets (25 pcs.)	
HI70039P	5000 µS/cm (µmho/cm), 20 mL sachets (25 pcs.)	
HI7030M	12880 µS/cm (µmho/cm), 230 mL bottle	
HI7031M	1413 µS/cm (µmho/cm), 230 mL bottle	
HI7033M	84 μS/cm (μmho/cm), 230 mL bottle	
HI7034M	80000 µS/cm (µmho/cm), 230 mL bottle	
HI7035M	S/cm (µmho/cm), 230 mL bottle لس) 111800	
HI7039M	5000 $\mu$ S/cm ( $\mu$ mho/cm), 230 mL bottle	
HI7030L	12880 µS/cm (µmho/cm), 500 mL bottle	
HI7031L	1413 $\mu$ S/cm ( $\mu$ mho/cm), 500 mL bottle	
HI7033L	84 μS/cm (μmho/cm), 500 mL bottle	
HI7034L	80000 µS/cm (µmho/cm), 500 mL bottle	
HI7035L	111800 µS/cm (µmho/cm), 500 mL bottle	
HI7039L	5000 $\mu$ S/cm ( $\mu$ mho/cm), 500 mL bottle	
HI7037L	100% NaCl sea water standard solution, 500 mL bottle	
H18030L	12880 µS/cm (µmho/cm), 500 mL FDA approved bottle	
HI8031L	1413 $\mu$ S/cm ( $\mu$ mho/cm), 500 mL FDA approved bottle	
HI8033L	84 $\mu$ S/cm ( $\mu$ mho/cm), 500 mL FDA approved bottle	
HI8034L	$80000 \mu$ S/cm ( $\mu$ mho/cm), 500 mL FDA approved bottle	
HI8035L	111800 $\mu$ S/cm ( $\mu$ mho/cm), 500 mL FDA approved bottle	
HI8039L	5000 µS/cm (µmho/cm), 500 mL FDA approved bottle	
TDS SOLUTIONS		
HI70080C	800 ppm (mg/L), 20 mL (25 pcs.)	
HI70080P	800 ppm (mg/L), 20 mL (25 pcs.)	
HI70032C	1382 ppm (mg/L), 20 mL (25 pcs.)	
HI70032P	1382 ppm (mg/L), 20 mL (25 pcs.)	
HI70442C*	1500 ppm (mg/L), 20 mL (25 pcs.)	
HI70442P*	1500 ppm (mg/L), 20 mL (25 pcs.)	
HI77200C*	1500 ppm (mg/L) & pH7.01, 20 mL (10 pcs.)	
HI77200P*	1500 ppm (mg/L) & pH7.01, 20 mL (10 pcs.)	
HI7032M	1382 ppm (mg/L), 230 mL	
HI7032L	1382 ppm (mg/L), 500 mL	
HI70442M*	1500 ppm (mg/L), 230 mL	
HI70442L*	1500 ppm (mg/L), 500 mL	

 $^*$  1500 ppm TDS have an approximate conversion factor of: 0.65 ppm = 1  $\mu \rm S/cm$  conversion rate.

#### pH ELECTRODES

All electrodes part numbers ending in B are supplied with a BNC connector and 1 m (3.3') cable, as shown below :



#### HI1043B

Glass-body, double junction, refillable, combination **pH** electrode. Use: strong acid/alkali.



#### HI1053B

Glass-body, triple ceramic, conic shape, refillable, combination **pH** electrode.

Use: emulsions.



#### HI1083B

Glass-body, micro, Viscolene, non-refillable, combination **pH** electrode. Use: biotechnology, micro titration.



#### HI1131B

Glass-body, double junction, refillable, combination **pH** electrode. Use: general purpose.



#### HI1330B

Glass-body, semimicro, single junction, refillable, combination **pH** electrode.

Use: laboratory, vials.



#### HI1331B

Glass-body, semimicro, single junction, refillable, combination **pH** electrode.

Use: flasks.



#### HI1230B

Plastic-body (PES), double junction, gel-filled, combination **pH** electrode. Use: general, field.



#### HI2031B

Glass-body, semimicro, conic, refillable, combination **pH** electrode. Use: semisolid products.



#### HI1332B

Plastic-body (PES), double junction, refillable, combination **pH** electrode. Use: general purpose.



#### FC100B

Plastic-body (PVDF), double junction, refillable, combination **pH** electrode.

Use: general purpose for food industry.



#### FC200B

Plastic-body (PVDF), open junction, conic, Viscolene, non-refillable, combination **pH** electrode. Use: meat & cheese.



#### FC210B

Glass-body, double junction, conic, Viscolene, non-refillable, combination **pH** electrode. Use: milk, yogurt.



#### FC220B

Glass-body, triple-ceramic, single junction, refillable, combination **pH** electrode. Use: food processing.



#### FC911B

Plastic-body (PVDF), double junction, refillable with built-in amplifier, combination **pH** electrode. Use: very high humidity.



#### HI1413B

Glass-body, single junction, flat tip, Viscolene, non-refillable, combination **pH** electrode. Use: surface measurement.



#### ORP ELECTRODES

#### HI3131B

Glass-body, refillable, combination platinum **ORP** electrode. Use: titration.



#### HI3230B

Plastic-body (PES), gel-filled, combination platinum **ORP** electrode. Use: general purpose.



#### HI4430B

Plastic-body (PES), gel-filled, combination gold **ORP** electrode. Use: general purpose.



Consult the Hanna Instruments General Catalog for more electrodes with screw-type or BNC connectors.

#### EXTENSION CABLE FOR SCREW-TYPE ELECTRODES (SCREW TO BNC ADAPTER) HI7855/1 Extension cable 1 m (3.3') long HI7855/3 Extension cable 3 m (9.9') long HI7855 SERIES CABLE CONNECTORS CONNECTOR AND 3.0 mm (0.12') CABLE WITH BNC CONNECT TO THE SCREW TYPE ELECTRODES CONNECT TO THE BNC SOCKET OF THE METER

#### OTHER ACCESSORIES

HI710005	Voltage adapter from 115 VAC to 12 VDC (USA plug)	
HI710006	Voltage adapter from 230 VAC to 12 VDC	
	(European plug)	
HI710012	Voltage adapter from 240 VAC to 12 VDC (UK plug)	
HI710014	Voltage adapter from 230 VAC to 12 VDC (Australia plug)	
ChecktempC	Pocket-size thermometer (range –50.0 to 150.0 °C)	
HI76404N	Electrode holder	
HI8427	pH and ORP electrode simulator with 1 m (3.3′) coaxial	
	cable ending in female BNC connectors	
HI931001	pH and ORP electrode simulator with LCD and 1 m (3.3')	
	coaxial cable ending in female BNC connectors	
HI76310	Platinum 4-ring conductivity/TDS probe with temperature	
	sensor and 1 m (3.3′) cable	
HI7662	Temperature probe with 1 m (3.3′) cable	
HI92000	Windows® compatible software.	

Windows® is registered Trademark of "Microsoft Co."



# CERTIFICATION

All Hanna Instruments conform to the CE European Directives. Disposal of Electrical & Electronic Equipment. The product should not be treated as household waste. Instead hand it over to the appropriate collection point for the recycling of electrical and electronic equipment which will conserve natural resources

Disposal of waste batteries. This product contains batteries. do not dispose of them with other household waste. Hand them over to the appropriate collection point for recycling.



# **RECOMMENDATIONS FOR USERS**

Before using this product, make sure it is entirely suitable for your specific application and for the environment in which it is used. Any variation introduced by the user to the supplied equipment may degrade the meter's performance. For yours and the meter's safety do not use or store the meter in hazardous environments

## WARRANTY

HI2550 is guaranteed for two years against defects in workmanship and materials when used for their intended purpose and maintained according to instructions. Electrodes and probes are avaranteed for six months. This warranty is limited to repair or replacement free of charge. Damage due to accidents, misuse, tampering or lack of prescribed maintenance is not covered. If service is required, contact your local Hanna Instruments Office. If under warranty, report the model number, date of purchase, serial number and the nature of the problem. If the repair is not covered by the warranty, you will be notified of the charges incurred. If the instrument is to be returned to Hanna Instruments, first obtain a Returned Goods Authorization number from the Technical Service department and then send it with shipping costs prepaid. When shipping any instrument, make sure it is properly packed for complete protection.

Hanna Instruments reserves the right to modify the design, construction or appearance of its products without advance notice.







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